



11/1 /20

RE: Positive COVID test results received for Pinecrest †

Dear Pinecrest Village resident/resident representative,

Today, Pinecrest nursing staff conducted COVID testing of Pinecrest † s. All three of You have potentially been exposed to these residents. Due to patient privacy laws, we are unable to share any further specific information about the confirmed cases in our facility.

Pinecrest management has worked with the Ogle County Health Department to develop the following plan to reduce your potential for further exposure. It is **imperative** that you follow these guidelines explicitly in order to protect your neighbors and yourself as well as Pinecrest staff and Pinecrest Manor residents. Effective immediately, the following procedures will be put in to place:

- All Pinecrest Village residents should quarantine in their apartments for fourteen (14) days until Thursday, December 1. Alternatively, Pinecrest Village residents may elect to go to a family member's home for the 14 day quarantine. This time may be extended if there are additional cases.
- Visits to Pinecrest Village are suspended until a minimum of Thursday, December 1 (caregivers providing medically necessary assistance will be allowed in to the building and should wear full PPE during their visit).
- Meal services will be contactless. Meals will be delivered by dining services to a tray outside of your apartment. Dining services will knock to let you know the meal has been delivered.
- Housekeeping services will be suspended during the quarantine period.
- **All Pinecrest Village residents will receive a rapid COVID test on Monday, November 23.**
- **If you have a medical emergency, dial 911. If you pull the call cord in your apartment, nursing staff has been instructed to call 911.**

If you develop any symptoms of COVID-19, please call the Pinecrest Community main number 815-734-4103 and we will make arrangements to conduct a rapid COVID test at the first availability of the Pinecrest Village Nurse.

We will provide written updates to you via our Facebook page as well as the website at: <https://www.pinecrestcommunity.org/Pinecrest-Information/COVID-19-pandemic-information> We will also deliver written communication to the clip on your door.

If you have any questions about the information in this letter, please do not hesitate to call me at 815-734-4103 or email me at flabash@pinecrestcommunity.org. You may also contact Jolene LeClere, Administrator of Health Services, at 815-734-4103 or email jleclere@pinecrestcommunity.org.

Sincerely,

Ferol J. Labash
Chief Executive Officer