



414 S. Wesley Ave. Mt. Morris, IL 61054 • 815-734-4103

Pinecrest Terrace

Update 10/5/20

Dear resident/resident representative/community member,

On Wednesday, September 30, a Pinecrest Terrace resident received a scheduled visit due to a compassionate/hospice/or end-of-life situation. Pinecrest learned on Saturday night (10/3) that the visitor on September 30 had developed COVID symptoms later that evening and has since tested positive for COVID-19.

All appropriate precautions were taken for the visit. The visitor was pre-screened (including temperature check); hand sanitizer was used prior to the visit; the visitor was masked and was escorted to the resident room, and the visitor remained in the resident room for the duration of the visit.

The Terrace resident with exposure to the visitor who tested positive for COVID-19 was put on isolation precautions as soon as Pinecrest was notified of the visitor's positive test. Due to the nature of the memory care unit and the resident's inability to remain within their room at all times, Pinecrest has placed all Terrace residents under precautions as of this morning, 10/5. The Terrace resident who was exposed was tested with a rapid antigen test this morning and has tested negative. Pinecrest is continuing to monitor all Terrace residents for symptoms.

Procedures have been put in place to limit staff movement from the Terrace to other parts of Pinecrest. All staff will wear full PPE when on the unit. Support staff such as laundry will make deliveries to the main Terrace entrance to nursing staff, and nursing staff will deliver laundry to residents. Terrace staff will take breaks in an area separate from the rest of Pinecrest staff. Barber/beauty service and Park and Chat visits for Terrace residents have been suspended until further notice.

Pinecrest will continue to provide updates on our website at <https://www.pinecrestcommunity.org/Pinecrest-Information/COVID-19-pandemic-information>. New updates will also be referenced on the Pinecrest Community Facebook page with a link to the update. If you are unable to access our website, please notify us at 815-734-4103 and we will mail you the updates.

If you have any questions about the information in this letter, please do not hesitate to call or email me at flabash@pinecrestcommunity.org . You may also contact Jolene LeClere, Administrator of Health Services, at 815-734-4103 or email jleclere@pinecrestcommunity.org. Thank you for your continued support and prayers for the safety of our residents and staff. Together we are stronger!

Sincerely,

A handwritten signature in cursive script that reads "Ferol J. Labash". The signature is written in black ink and is positioned to the right of the word "Sincerely,".

Ferol J. Labash
Chief Executive Officer