



414 S. Wesley Ave. Mt. Morris, IL 61054 • 815-734-4103

Update 9/8/20

Dear resident/resident representative/community member,

I'm pleased to share that Pinecrest has continued to have no new positive COVID-19 test results among residents or staff. As of 9/7/20, we were able to certify that we have met all of the requirements to enter phase three of the Illinois Department of Public Health (IDPH) plan for reopening nursing homes. Numerous factors must be considered and benchmarks must be met in order to move through the phases of reopening. These factors include case status in the greater community (Ogle County), case status in the facility, staffing levels, PPE supply and usage, essential cleaning and disinfection supplies, universal screening, universal source control and hand hygiene, and a testing plan and response strategy.

Phase three brings about three important changes for Pinecrest residents. First, while outdoor visits are still encouraged by IDPH whenever possible, phase three does allow for indoor visits in the event of inclement weather. Second, facility beauticians are permitted to return to the facility to provide beauty/barber services for residents. Third, as long as there are no new positive cases and other factors remain stable, the Ogle County Health Department will permit monthly testing of staff in phase three, and residents will not be required to be tested unless symptoms develop.

While indoor visits may be permitted in phase three, the visits are very controlled and restricted by IDPH and will look very similar to our current outdoor visits (Park and Chats). Indoor visits must be scheduled in advance, visitors must be pre-screened less than 24 hours prior to the visit, no more than two visitors are allowed at a time and the visitors and resident must all wear masks, perform hand hygiene prior to the visit and remain socially distanced throughout the 25 minute visit. Visits must be in a common area and must be supervised by staff. During phase three, visits will be scheduled during Park and Chat times - Wednesdays from 9-11:30 am for the Manor and Terrace, Fridays from 1-3:30 pm for the Manor and the third Saturday of each month from 9-11 am for Manor and Terrace - and visits will take place outside unless the weather is uncooperative. In the event of inclement weather, the visits will be moved to the Chapel for Manor resident and to the Fireplace lounge for Terrace residents. Visitors will be directed to remain in their vehicles or come in to the building by the parking lot attendants. Families and Friends desiring a visit with a resident should sign up through the Pinecrest website, www.pinecrestcommunity.org, for a Park and Chat visit. You may also call Pinecrest's receptionist Monday through Friday from 8 am-4 pm for assistance.

New positive cases at any point during the reopening plan will require mitigation in visitation, communal dining, group activities and barber and beauty shop services. The state has outlined three tiers of mitigation to be implemented to help prevent the nursing home from having to move back to a more restrictive phase. However, if the tiered mitigation fails to prevent additional new cases, then nursing homes are required to return to the most restrictive phase and work through the reopening phases again.

Pinecrest will continue to provide weekly updates on our website at <https://www.pinecrestcommunity.org/Pinecrest-Information/COVID-19-pandemic-information> . New updates will also be referenced on the Pinecrest Community Facebook page with a link to the update. If additional positive test results are received, that information will be posted within 24 hours of receiving the results. If you are unable to access our website, please notify us at 815-734-4103 and we will mail you the updates.

If you have any questions about the information in this letter, please do not hesitate to call or email me at flabash@pinecrestcommunity.org . You may also contact Jolene LeClere, Administrator of Health Services, at 815-734-4103 or email jleclere@pinecrestcommunity.org. Thank you for your continued support and prayers for the safety of our residents and staff. Together we are stronger!

Sincerely,

A handwritten signature in cursive script that reads "Ferol J. Labash".

Ferol J. Labash
Chief Executive Officer