



414 S. Wesley Ave. Mt. Morris, IL 61054 • 815-734-4103

New Mitigation 11/19/20

Dear resident/resident representative/community member,

Due to continued increasing positivity rates throughout the state, Governor Pritzker announced Tier 3 mitigation which goes into effect Friday, November 20 and will result in new restrictions for Pinecrest Manor and Terrace.

Pinecrest has been in close contact with the Ogle County Health Department and will be implementing the following mitigation strategies beginning tomorrow (11/20):

- Outdoor visits (Park and Chats) will be suspended at this time. Window visits may still occur with windows remaining closed.
- Modified communal dining and group activities will be suspended. Dining will take place in resident rooms unless staff assistance or observation for safety is required. Terrace residents will continue to dine together while maintaining six ft. physical distancing as we are able due to the nature of their illness.
- Manor residents will be encouraged to remain in their rooms. If they come out for a walk or time in the garden (weather permitting), they will need to wear a face covering and will be encouraged to keep the time out of their room short.
- Beauty/Barber Services continue to be suspended.
- Staff will continue to be COVID tested two times per week. Staff members are now wearing face shields in addition to procedure masks throughout their shift.

Indoor visits for hospice/end-of-life situations and case-by-case exceptions for compassionate reasons will remain unchanged.

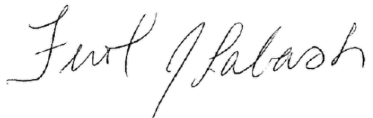
Our activities department will be working hard to conduct Facetime, Zoom or other video chats. Wifi is being upgraded/strengthened throughout the Manor and Terrace to facilitate visits. This work should be completed within a week. Please call Janell Miller at 815-734-1722 to schedule a virtual visit with a Manor resident or Megan Huckabee at 815-734-1749 to schedule a virtual visit with a Terrace resident. If you do not reach Janell or Megan, please leave your name and phone number and they will return your call promptly.

Pinecrest will continue to provide updates on our website at <https://www.pinecrestcommunity.org/Pinecrest-Information/COVID-19-pandemic-information>. New updates will also be referenced on the Pinecrest Community Facebook page with a link to the update. If you are unable to access our website, please notify us at 815-734-4103 and we will mail you the updates.

If you have any questions about the information in this letter, please do not hesitate to call or email me at flabash@pinecrestcommunity.org . You may also contact Jolene LeClere, Administrator of Health Services, at 815-734-4103 or email jleclere@pinecrestcommunity.org.

We know that the timing of these added restrictions is particularly difficult. We are committed to doing our very best to give your family member **extra** love and support during the holidays. Thank you for your continued support and prayers for the safety of our residents and staff. Together we are stronger!

Sincerely,

A handwritten signature in cursive script that reads "Ferol J. Labash". The signature is written in black ink and is positioned below the word "Sincerely,".

Ferol J. Labash
Chief Executive Officer