



414 S. Wesley Ave., Mt. Morris, IL 61054

Re: Pinecrest Response to COVID- 19

March 14, 2020

Dear Pinecrest Resident family members/friends,

I am writing this letter to share the most up-to-date information on Pinecrest's response to the current pandemic of COVID-19. This information is current as of **March 14**. Please understand that recommendations that we are receiving from our regulatory agencies are changing frequently. We will communicate changes through our website (www.pinecrestcommunity.org) and the Pinecrest Community Facebook page. The information in this letter has been communicated to Pinecrest residents through resident meetings and through written communication. Please be assured that Pinecrest places the utmost importance on the health and safety of our residents, and we are doing all we can to keep COVID-19 out of our community.

I will share practices we have put in place at Pinecrest Grove, Pinecrest Village, and Pinecrest Manor in response to guidance we have received from the Centers for Medicare and Medicaid Services (CMS), Illinois Department of Public Health (IDPH), the Centers for Disease Control and Prevention (CDC) and our local health department. Please be assured that Pinecrest is following all regulatory recommendations for our community.

Pinecrest Grove:

Community Center

- Due to the recommendation of Winnebago, Ogle and DeKalb Health Departments, all scheduled events that would have attendance over 25 individuals have been postponed until further notice.
- Outpatient rehab patients are screening their temperatures and respiratory symptoms prior to their visit.
- All businesses are open and operating as usual (chiropractor, beauty shop, hearing aid specialist, bread and pastry café).
- Pinecrest Wellness Center is operating as usual. Patrons are reminded to clean machines before and after use. Staff is performing extra cleanings in between patrons' use of equipment. A Clorox 360 machine is being used weekly to provide additional protection.

Grove Homes

- No restrictions. Residents are encouraged to consider whether they should attend large gatherings. Good hand-hygiene and cough etiquette are encouraged.

Pinecrest Village:

- Exterior doors are now locked 24 hours/day (to prevent access to Pinecrest Manor).
- All guests to Pinecrest Village will need to enter at the main circle drive entrance on the east side of Pinecrest Village.
- Pinecrest Village residents will need to meet their guests at the east entrance to give their guests access to Pinecrest Village.
- Village residents should only let **their** guests in to the building. They should not open the doors for other visitors.
- Guests of Pinecrest Village residents will be required to take their temperature and complete and sign a respiratory health questionnaire/log each time they visit.
- Guests will not be allowed in the Pinecrest Village Dining Room.

- Pinecrest Village Cottage residents may come to the Village for meals and activities as desired.
- Pinecrest Village residents who have spouses in the Manor will be allowed to visit their spouse as long as they comply with the screening measures when they enter the Manor.
- Pinecrest Village residents who visit the beauty salon in the Manor will be allowed to do so as long as they follow the screening measures when they enter the Manor. Beauticians have been instructed to bring one Village resident to the beauty shop at a time rather than serving several clients at once.
- We ask that Pinecrest Village residents do not attend chapel services in Pinecrest Manor. Chaplain Caldwell will provide a separate Sunday afternoon chapel service in the Village after the Manor service.
- Activities/programs that were scheduled with individuals from outside of our community have been postponed.
- Residents should refrain from entering employee work spaces/using employee phones.

Pinecrest Manor:

Visitors are not allowed at Pinecrest Manor until further notice.

Limited exceptions will be made for immediate family and personal clergy of Hospice patients, patients who are actively dying and on a case-by-case-basis for psych/social reasons. Those allowed to visit due to one of these exceptions must still take their temperature and complete and sign the respiratory health questionnaire/ screening log. **Even if you fall in to one of the exceptions for visits, if you meet any of the following criteria, you must not visit Pinecrest:**

- **Signs or symptoms of respiratory infection, such as fever, cough, shortness of breath, or sore throat.**
- **In the last 14 days, has had contact with someone with a confirmed diagnosis of COVID-19, are under investigation for COVID-19, or are ill with respiratory illness.**
- **International travel within the last 14 days to countries with sustained community transmission. For updated information on affected countries visit:**
<https://www.cdc.gov/coronavirus/2019-ncov/travelers/index.html>
- **Residing in a community where community-based spread of COVID-19 is occurring**

Pinecrest is screening all staff prior to the start of their shift and is screening residents daily. Pinecrest is also following additional cleaning measures to limit residents' exposure to any potential germs.

Please be aware that recommendations from the Center for Disease Control and Prevention (CDC), CMS, IDPH and the local health departments are changing frequently and the practices outlined in this letter may change with little to no notice. Please watch the Pinecrest website, www.pinecrestcommunity.org, and the Pinecrest Facebook page for up-to-date information on our response to the COVID-19 virus.

Pinecrest employs a full-time infection preventionist who is monitoring the CDC, CMS and the IDPH websites for changing recommendations regarding COVID-19. The infection preventionist, together with the clinical team, remain vigilant to prevent infections in Pinecrest residents and staff. Thank you for your cooperation in this effort.

I invite you to call me at 815-734-4103 or email flabash@pinecrestcommunity.org if you have additional questions.

Sincerely,



Ferol J. Labash
Chief Executive Officer