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## Media Advisory

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**Editors:** Please release immediately

### PINECREST EARNS PRESTIGIOUS "BEST IN CLASS" DESIGNATION

Mt. Morris (January 30, 2014) — Pinecrest Community has once again received the coveted "Best In Class" designation from [Pinnacle Quality Insight](#) for its quality rehab therapy program, continuing its legacy of excellence in client and resident care.

"Best in Class" means scoring within the top 10 in each target area, which were: Overall Satisfaction, Dignity and Respect, Involvement/Goals, Pace of Progress, Results Achieved, Equipment Quality, Knowledge/Skills of Therapists, and Recommend to Others.

The rating is based on a survey scoring of 35 clients who completed rehabilitation work in Pinecrest's Rehab Services division, known as Pinecrest Pathways, throughout 2013.



Award-winning physical, occupational and speech therapies; restorative nursing and respite care.

Call Diane Schmidt at 815.734.4103

[www.pinecrestcommunity.org](http://www.pinecrestcommunity.org)

A Legacy of Excellence | A Century of Trust

Pinecrest Pathways is a program within Pinecrest Community in Mt. Morris, IL.



Scoring best in class is a tremendous accomplishment as it represents direct feedback from the clients served on a daily basis.

Pinecrest Village resident Forrest Harris knew where to go because her husband had been through the Pinecrest Pathways program and she had been impressed with his experience.

She said the staff was very caring, and she progressed daily.

"Most important is the way they get you up and going, progressing each day. Each day that I had therapy, I could feel myself getting better. I had this problem with balance and felt insecure and by the time I left, I felt secure to come back to my apartment," Harris said.

"I tell people that the therapy department at Pinecrest is the 'Cadillac,' and the place to go."

Pinecrest also won the "Best in Class" Pinnacle award in 2012.

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For information on inpatient or outpatient physical, occupational and speech rehabilitation services offered at Pinecrest, contact Kris Brunner, Director of Social Services, at 815-734-4103 or email [socialservices@pinecrestcommunity.org](mailto:socialservices@pinecrestcommunity.org)

**More about Pinecrest** For more than 120 years, Pinecrest Community has cared for the elderly and needy. Established in 1893 in Mt. Morris, Pinecrest, a non-profit, continues its legacy of excellence today in caring for the elderly, but also offers a variety of independent living options and award-winning physical therapy treatment. Pinecrest Community: A Legacy of Excellence, a Century of Trust.

**More about Pinnacle** Utah-based Pinnacle offers healthcare customer satisfaction measurement services to senior care providers. Pinnacle's feedback process is based off the idea that healthcare should be evaluated just like it is administered: individually. Surveys are taken by telephone directly with the client who determines whether they would like to remain anonymous or let their name be in the report.

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